securian FINANCIAL®

How to file a voluntary claim

If coverage is in force and you need to initiate a new accident, specified disease, hospital indemnity or health and wellness claim. Here is some helpful information.

Information needed to initiate the claim

- Insured's full name
- Date of birth
- Address
- Employer name
- Employee Social Security number
- Date of incident
- Cause of incident

What happens once the claim is initiated?

Upon receipt of the claim notice, the examiner will send a claim packet and request additional details regarding the claim type.

Want to file your claim online?

Visit **securian.com/benefits**

- Select "Employer" under report a new claim
- Select "Start a new claim"
- Answer all questions to the best of your ability

If you have medical records supporting your specified disease, you may securely upload them with your claim notification. If you do not have documents available at time of submission, the examiner will request within the packet.

Want to file your claim over the phone?

Contact Securian Financial's claims department at **1-800-328-9442.**

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